

EAST MIDLANDS AIRPORT

COMMUNITY flyer

WORKING TOGETHER
FOR A BRIGHTER FUTURE



WELCOME

Hello and welcome to the winter edition of the Community Flyer. We are looking forward to big things in 2025 as we celebrate our 60th anniversary. Our ongoing [investment programme](#) will continue to bring further significant customer improvements as we prepare for the busy summer season.

We continue to work with East Midlands Freeport partners to realise growth in the region through plans for a new hi-tech logistics and manufacturing park near the airport.

Keep an eye on our [Media Centre](#) for an announcement about our newly appointed development partner in the coming weeks. We are also in the final stages of updating our Sustainable Development Plan, which sets out our vision of how we see the airport developing over the next 20 years. We expect the consultation into our 2025 Sustainable Development Plan to start early this year.

We are proud to share our [EMA and MAG Corporate Social Responsibility \(CSR\) Reports for 2023/24](#). These reports

highlight the incredible progress we've made across our three Corporate Social Responsibility focus areas: [Zero Carbon Airports](#), [Opportunity for All](#) and [Local Voices](#).

We work hard to keep the lines of communication between ourselves and our local communities open. If you would like to attend a meeting of the East Midlands Airport Consultative Committee (EMACC) or have a question or an item that you'd like to see addressed on the agenda, you can contact EMACC's independent Chair or your local representative. Find out more on our [website](#) here.

As always, we welcome your views. Contact us at community@eastmidlandsairport.com



and sign up to receive the Community Flyer by scanning the QR code.

STEVE GRIFFITHS
Managing Director



HADHARI PROJECT IN DERBY GETS FRESH NEW LOOK

This December airport colleagues completely transformed the main dining hall at the Hadhari Project in Derby with freshly painted walls and woodwork, just in time for their Christmas Luncheon the following week.

Joyce Grundy, Manager of the Hadhari said 'Thanks to your wonderful volunteers

the dining room looked so fantastic for our festive Christmas meal. Our Elders truly love it'.

The Hadhari Project hosts the Derby Afro-Caribbean Elderly Luncheon Club twice a week, providing an opportunity for regular meetings to remove boredom and isolation.



We are committed to addressing the issues which matter most to people living near us



VOLUNTEERS TRANSFORM ME&DEE CHARITY'S STORAGE UNIT IN MELBOURNE

Colleagues from our Asset Maintenance team spent a Friday in November supporting Melbourne-based charity me&dee to revamp and renovate a storage unit that the charity has recently acquired.

The charity helps families and children facing life-changing and limiting circumstances find the space to celebrate the precious time they have together, making lasting memories.



WILLINGTON PRIMARY SCHOOL PLAYGROUND GETS NEW LEASE OF LIFE

In November a team of volunteers from the airport completely transformed the school playground for Wellington Primary school, including creating a new sandpit and sensory pathway.

The new features will help the school achieve their OPAL award, which guides schools to strategically and sustainably improve the quality of their play opportunities.



SPREADING FESTIVE CHEER TO OVER 1,700 LOCAL PEOPLE

This festive season our colleagues have been digging deep to bring cheer to those in our local communities, including donating and wrapping gifts for one of our local food banks.

A total of 116 gifts were wrapped and donated to the Swadlincote Food Hub along with 35 hampers put together and donated by various teams. We have also put on a number of special activities and across the festive season over 1,700 people received gifts from the airport.

We kicked off the festive season by treating families from Cobden Primary School in Loughborough to a special festive treat, with the airport gifting 190 tickets to a matinee performance of the 'Snow White' pantomime at Loughborough Town Hall. To make the day even more magical, Santa and his EMA helpers had gifts to give all the children before the show.

Next, our airport volunteers joined local community group One Kegworth to create a magical Christmas experience for over 75-year-olds living in Kegworth. Guests were treated to afternoon tea and entertainment at the Yew Lodge in Kegworth and at the end of the event received goody bags provided by EMA. Those who couldn't attend the event received Christmas hampers which were packed and delivered by volunteers.

We rounded off the festivities by arranging for Santa and his elves to visit three local schools, and in case that wasn't exciting enough, he arrived on an airport fire engine with gifts for all the children. During December we visited Kegworth Primary School, Cobden Primary School in Loughborough and Brackenfield SEN School in Long Eaton. **Continued...**





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SPREADING FESTIVE CHEER TO OVER 1,700 LOCAL PEOPLE



GIFT WRAPPING AND DELIVERY TO LOCAL FOODBANK



PANTO EVENT



OVER 75's EVENT & HAMPER DELIVERY IN KEGWORTH



SANTA AND HIS HELPERS VISIT LOCAL SCHOOLS





We are committed to creating quality employment and providing opportunities for all

EAST MIDLANDS AIRPORT IS TURNING 60

This year to celebrate our 60th birthday we would like to invite local school children to enter a special competition.

The airport opened in 1965 and in our first year we had 114,888 passengers and no cargo planes. A lot has changed since then. Now more than 4 million passengers fly through our airport every year and we are the UK's largest air freight hub connected to the whole world.

We are asking students to imagine what changes might happen in the next 60 years. What might air travel look like in 2085? Ideas can be captured as drawings, graphic designs, videos, poems or short stories. Entries need to be submitted to the airport by Friday 14th February 2025. The winning entries will be displayed in the terminal during the Easter holidays. Further details can be found [here](#).



KICK-START YOUR CAREER AT EMA!

Our annual Jobs Fair takes place on 5th February 2025 from 10am until 2pm in the check-in hall.

We will be joined by a wide range of on-site businesses including airline JET2, our handling agent Swissport and global air freight specialists DHL, as well as MAG, World Duty Free, WHSmith, Boots, JD Sports, Frankie and Benny's, Greggs, HMS Host for Starbucks, Castle Rock, Pork and

Pickle and Burger King.

The Airport Academy will be promoting their newly launched "NCFE Level 1 Exploring the Aviation Industry" course. The Airport Academy works alongside Nottingham College and Job Centre Plus, to support local people into employment at the airport site. Entry to the Jobs Fair is free and booking is advised through [Eventbrite](#).



BEHIND THE SCENES WITH COLLEGE AVIATION STUDENTS

Nottingham College Level 3 Aviation students recently visited us as part of a partnership programme with the airport.

They learned about different aspects of airport operations, from Border Force and marketing to environmental management, and enjoyed a tour of the western balancing ponds.

The programme is designed to equip the students with the skills they need to embark on a career at the airport once they have finished their studies.



EMA WELCOMES THE KING'S TRUST

This November we welcomed the King's Trust to the Airport Academy and Aerozone.

The event provided an inspiring and informative experience for nine participants, showcasing the diverse career opportunities within the aviation industry.

The day was filled with engaging activities, including a talk by one of our Assisted Travel colleagues, an interactive quiz about the airport and time spent discovering the Aerozone.



ZERO
CARBON
AIRPORTS

ZERO
CARBON

WHY ELECTRIC?

BENEFITS TO THE COMMUNITY

The introduction of electric minibuses reflects our commitment to not only improving airport operations but also protecting the environment for the communities that surround us.

By reducing air pollution and minimizing noise, we're helping to create a better quality of life for local residents while demonstrating how innovation can drive sustainability.

THE BIGGER PICTURE

This initiative is one part of our broader Zero Carbon Airports Strategy, which includes investments in renewable energy, sustainable aviation fuel, and community-focused projects.

As we progress, we hope to inspire others to join us in building a future where both travel and sustainability go hand-in-hand.

WORKING TOGETHER

Sustainability is a journey we undertake together. We are grateful for the support of our employees, partners, and the local community as we implement innovative solutions to reduce our environmental impact.

We look forward to sharing more updates about our progress and how we're working to make East Midlands Airport a global leader in sustainability.

Let's move toward a greener tomorrow—one step, and one electric vehicle, at a time!

NEW ELECTRIC VEHICLE – ANOTHER UK FIRST FOR OUR ASSISTED TRAVEL SERVICE

Passengers with restricted mobility at EMA may now be transported to their plane on the first fully electric vehicle of its kind in use at a UK airport.

EMA has added a Bulmor E-Sidebull to its fleet of 'ambulift' vehicles – specialised buses which transport passengers from the terminal and provide level access onto aircraft using hydraulic lifts.

This is the first fully electric ambulift in EMA's fleet of five ambulifts and the first of this electric model operating at any airport in the UK – demonstrating EMA's commitment to decarbonisation of its operations as well as its exceptional service for customers.

As well as adding to the growing number of electric vehicles for ground operations at EMA, the E-SideBull's docking procedure is up to 70% faster than regular alternatives – creating a time benefit for passengers as well as airport operations.

Our Customer Services and Planning Director Mike Grimes said: "We're proud to provide an Assisted Travel service to our

customers that's among the best in the country, which we know is highly rated and valued by customers who need extra help and support on their journey through the airport. We're always looking at ways to improve. The new electric ambulift not only provides a quicker and easier service from terminal to aircraft, but also plays a part in our efforts to decarbonise airport operations."

The airport gained the top rating from the Civil Aviation Authority for our Assisted Travel service for the fifth year running earlier this year. Last year we helped more than 71,000 EMA customers on their journey through the airport. The service supports people facing any physical and non-physical barriers to travelling by air, providing wheelchairs, ramps, aisle chairs and ambulift vehicles. It also gives passengers access to quiet rooms, priority boarding and green lanyards to discreetly flag to staff that wearers may need more time and attention.

Full details of EMA's Assisted Travel service are available [here](#).



You can contact our Community Engagement team at community@eastmidlandsairport.com or have a chat face-to-face at one of our [community outreach events](#). You can find our quarterly newsletters and sign up to receive them [here](#)

Find out more about the EMA Community Fund and our [Community Sponsorship Fund](#).

Find out more about our Sound Insulation Grant Scheme and Vortex protection scheme – [Supporting our Community](#)

Find out more about our education programmes, Aerozone education centre and the EMA Employment Academy here – [EMA Employment, Skills and Education](#). For more information about free courses and on-site vacancies email MAG.Academies@magairports.com

Find out more about how we manage the impact of aircraft noise here – [Living Near the Airport and Managing Noise](#).

You can also report a noise disturbance [here](#)

For Airport Customer Services and Feedback: 0808 169 7030

For more information on how we store and use your data:

www.eastmidlandsairport.com/privacy-notice

