



Season's Greetings,

With the rising cost of living and energy prices, it has been a challenging year for our communities. Unfortunately, the threat of extreme temperatures and severe weather are still high risks. The Resilience Partnership team have collated some tips for communities and individuals for preparing over the winter period:

- Sign up for flood warnings and weather alerts following the link: <https://www.gov.uk/sign-up-for-flood-warnings>
- Familiarize yourself with your community response plans and get to know your flood wardens
- Decide what your plans would be for warming your home if your heating is disrupted.
- Maintain an emergency stock of non-perishable food and bottled water to last you up to 3 days.
- Keep torches with spare batteries nearby
- Talk to your neighbours to find out what assistance they might need in winter conditions
- Ensure your boiler is serviced
- Wrap your outdoor taps to protect them from cold
- Think about what you would want to move to safety during a flood
- Ensure you have a grab bag with medication, key documents and other useful items ready to go. To find out more you can follow the link: <https://www.llrprepared.org.uk/prepared-residents/grab-bag/>



If you are a flood warden or are a community that is at risk of flooding:

- Please inform Highways Control Room if you are placing out your own flood signs. Ensure any signs are weighted down with sandbags and are not placed where they obscure visibility for other road users.
- If you have your own flood signs, mark them on the back so that our Highways Teams do not collect them inadvertently.
- Any photos of flood/signage which you have placed yourself would be really useful for Highways and can be emailed to opscontrol@leics.gov.uk
- Only call Highways Control Room if a road needs closing (impassable due to floodwater) or flood warning signs placing (usually when one lane of the road is flooded)
- Any other issues such as blocked gullies should be reported [online](#)
- Other Highway Emergency issues should be called through to Customer Services using 0116 305 0001
- Highways will monitor known flood sites regularly (usually daily) and will remove flood signs as necessary, so there is no need to call the Control Room when signs need removing



Please ensure that the Resilience Partnership team have the latest copy of your Community Response Plan. These can be sent to emergency.management@leics.gov.uk .

We hope you all have a safe Christmas and a Happy New Year.